



HESTRA RETAIL PARTNER RESOURCES

- Who is my HESTRA Sales Rep?
 - Brad & Megan Greenwood and Tyler Savage
 - 2 Applegate Lane, Kittery, ME 03904, (207) 451-9413
 - Email [Brad](#), [Megan](#) or [Tyler](#)
 - Please visit our [website](#) for digital resources

- Who do I contact for HESTRA customer service?
 - Dennis Kostik is our Guru at HESTRA
 - [Email him](#) or call (720) 259-1232

- How do I check inventory, place an order or see order history?
 - We use Elastic Suite as our B2B system. Register [here](#) using your account number as access key.

- How do I learn more about the Hestra brand, product and buy gear for myself?
 - We use ENDVR to maintain engagement, drive sales and facilitate employee purchases.
 - [Click here to learn how to get started](#)

- What to do if a customer has a warranty or repair issue?
 - Hestra gloves have a lifetime guarantee against manufacturer's defects. If you have an issue with an item please contact [Megan](#) or [Hestra Warranty](#) and we'll take care of you.

- How do I access online content like product and lifestyle images, videos and logos?
 - Our media gallery is accessible [here](#). [Email Megan](#) for username and PW.

- How do I access digital catalogs?
 - Please visit [this Link](#) to access our Sport and JOB catalogs and [email Megan](#) for a password

- How do I stay current on the Hestra MAP Policy?
 - Visit our [web site](#) to stay current on our MAP policy and [email Megan](#) for a password
 - *It is your responsibility to familiarize yourself with our MAP policy and to be aware that our pricing is closely monitored*